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VERCO SRL Management has become convinced that Quality is the essential requirement to compete at the highest levels of the national and international market.

The company's primary goal is to always make sure all our customers' needs are satisfied, whether they are the end users or distributors.

Such goal is pursued together with the utmost commitment to respect Workers' Safety.

The Management believes that the establishment of the Quality Management System in accordance with UNI EN ISO 9001:2015 is the path that leads to the implementation of company policy and the achievement of the objectives specified below:

- accountability of all staff regarding the quality of their work and the need to pursue a continuous improvement of the Quality Management System by meeting the requirements of the customer and all interested parties;
- accountability of function managers (or workers) to ensure the application of the Quality Policy and the maintaining in full efficiency of the Quality Management System ;
- Supplier portfolio optimization through the evaluation of their performance combined with the selection of those who are the most reliable in terms of :QUALITY, PRICE and RESPECT OF DELIVERY TIMES;
- stimulating suppliers and customers to operate, as far as possible, in the perspective of continuous improvement;
- staff training planning for all functions and at all levels, raising awareness of the problems and informing them of the risks associated with their duties and activities;
- correct computing in databanks of the Quality records that provides objective proof of product/service quality;
- objectives/goals listing based on the analysis of the internal and external context in which VERCOSRL operates;
- monitoring of the trend of performance indicators established to verify the adequacy and continuous improvement of the Quality Management System;
- suitable implementation risks and opportunity assessment system.

To achieve this goal, the company aims to focus over the following points for the incoming years:

- strengthening relationships with "trusted" and "historic" customers;
- continuous commercial activity and survey for finding new customers;
- maintain the high level of quality of own products through the use of high quality raw materials, such as HARDOX®, TOOLOX® and STRENX®;
- improvement of machines / equipment in terms of efficiency and effectiveness;
- continuous training and information for company staff aimed at improving the use of machines / equipment;

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- ability to keep the company in a balanced economic layout;
- implement a proper risk management system.

In order to carry out these points efficiently, deemed strategic by the Board of Management, the following steps are expected to be lead:

- introduction of a 3D design software as reactivity response faced to processes required by the market;
- Yield increase of current production processes: dead-time reduction and production volumes increase;
- reduction of fixed / variable costs;
- continuous improvement of company processes for the treatment of raw materials;
- continuous training and information to improve the level of competence, awareness and communication;
- Receipt and awareness of all applicable requirements stated by UNI EN ISO 9001: 2015 regulation.

Responsibility for the application and operations method of the above is assigned to the Function Managers. They must coordinate existing resources within their assignments, in order that the job skills are performed in accordance with the requirements of the company Quality Management System.

The Management of VERCO SRL undertakes to:

- ensuring that both quality policy and objectives pointed out above are included, implemented and supported at all company levels;
- Actualize the implementation of the Quality Management system as an integral part of company management, aimed at prevention, to provide necessary human and instrumental resources, involving and consulting the workers for risk assessment.

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